1. ENGLISH VERSION (For the EU and International Markets)

GENERAL TERMS AND CONDITIONS OF SALE AND DELIVERY – BOLDER SCENA

1. Orders and Validity of Quotations

A quotation becomes binding upon written order confirmation by Bolder Scena. Quotations remain valid for 14 days. After this period, the seller reserves the right to adjust prices due to changes in production or logistics costs.

2. Prices and Payment Terms

All prices stated in quotations are in EUR and exclude VAT and transportation costs.

A **50% advance payment** is required to confirm the order. The remaining **50% balance** must be paid before shipment unless otherwise agreed in writing.

3. Delivery and Logistics (Incoterms® 2020)

- We reserve the right to ship goods from different locations (directly from manufacturers or from our central warehouse) and to make partial deliveries.
- Deliveries within the European Union are made under **DAP (Delivered at Place)** terms to the customer's address.
- Deliveries outside the European Union are made under **FCA (Free Carrier)** terms (factory or warehouse location). The buyer is responsible for import procedures, customs duties, and related charges.
- Delivery times are estimates only. The seller shall not be liable for indirect losses resulting from delivery delays.

4. Receipt of Goods and Claims

The buyer must inspect the goods immediately upon delivery.

Any transport damage must be:

- documented,
- noted on the carrier's delivery documentation,
- and reported to **holds@bolderscena.si**.

Claims for visible damage will only be accepted within **48 hours** of delivery and must include photographs.

Minor colour variations are a natural part of the manufacturing process and do not constitute grounds for a claim.

5. Warranty and Liability

Bolder Scena acts solely as a distributor. The manufacturer's warranty terms apply.

The seller is not liable for damage resulting from improper installation.

Climbing holds must be installed in accordance with **EN 12572-3**.

The seller's total liability is limited to the value of the order.

6. Retention of Title

Ownership of the goods remains with Bolder Scena until all outstanding payments have been received in full.

7. Governing Law and Jurisdiction

These Terms and Conditions are governed by the laws of Slovenia.

Any disputes shall fall under the exclusive jurisdiction of the competent court in Ljubljana, Slovenia.

SUMMARY FOR QUOTATIONS

GENERAL TERMS AND CONDITIONS (Summary)

- **Payment:** A 50% advance payment is required to confirm the order. The remaining 50% balance and transportation costs are payable prior to shipment.
- **Logistics:** Partial deliveries from different locations may occur. Delivery terms: **EU – DAP (customer's address)**; **outside the EU – FCA (factory or warehouse location)**. Transportation costs are not included in the quotation. Transport is arranged by the manufacturer.
- **Claims:** Please inspect the goods upon delivery. Any transport damage must be noted on the delivery documentation, photographed, and reported to **holds@bolderscena.si**.
- **Liability:** The manufacturer's warranty applies. Installation must comply with **EN 12572-3**.
- **Ownership:** Ownership of the goods remains with the seller until full payment has been received.
- **Acceptance:** By paying the advance payment, the buyer confirms full acceptance of these General Terms and Conditions of Bolder Scena.